

Care Homes Service



WICKER PHARMACY

Open: 8.30am - 10pm Monday - Saturday
10am - 8pm Sundays & Public Holidays, 3pm - 5pm Christmas Day

Friendly advice available every day of the year!

0114 272 7676 www.wicker.co.uk/pharmacy

Wicker Pharmacy

Wicker Pharmacy offers a comprehensive service to care homes in and around the South Yorkshire area. Our care homes service is operated out of a dedicated dispensary utilising the latest technology including a robotic dispensing unit and a direct connection to the NHS network.

Our experienced team have many years of working with care homes and will be more than happy to offer advice and support and answer any questions you may have day or night.



Wicker Pharmacy is the current holder of the Pharmacy Platinum Design Award and in recent years our staff have received the Community Pharmacist and Pharmacy Technician of the Year awards along with the Royal Pharmaceutical Society's Silver Medal.

Our Care Homes Service:

Regular Deliveries

A delivery service for acute medication is available Monday – Saturday. Anything phoned (or preferably faxed) before 7pm (Monday-Friday) will be delivered the same day unless there is a supply problem with the item. On Saturdays the cut-off time is 11am.

In addition to the delivery service, a collection service is available from the main pharmacy every day of the year. We are open 8.30am – 10.00pm Monday to Saturday, 10.00am – 8.00pm Sunday/Bank Holidays and 3.00pm – 5.00pm on Christmas Day.

Medication Administration Records (MARs)

Computer generated MAR charts are produced for each patient on a monthly basis. A file is supplied for current charts that can be used to hold the re-order sheets. Example MAR charts are available upon request.

Monitored Dosage Systems (MDS)

Medication will be supplied either in traditional containers, in MTS 28-day bubble packs or in custom designed 7-day sealed bubble packs depending upon which type of packaging is most suitable. Samples are available upon request.

A “Medicines Policy” document is supplied to all care homes which sets out in detail the way the system works. All files and forms for operating the system including (if required) Medication Trolleys are provided.

Pharmaceutical Advice

Input, advice, support and staff training are provided, when required, as part of our comprehensive care home service.

Information Leaflets

Leaflet providing information about the condition, the medication, advice on any precautions that are required along with details of any possible side effects can be printed directly from our computer system. Please request these when required. We also supply all care homes with a current copy of the BNF (updated yearly).

Information Hotline

Staff are available from 8.30am – 10.00 pm Monday to Saturday and from 10.00am to 8.00pm on Sundays/Public Holidays to answer any queries you may have. *We are never more than a telephone call away for any queries on medication.*



Education Programme

We are able to offer a full staff training programme along with training seminars which can be held either at the care home or at our premises. Certificates of attendance will be sent to all attendees.

Service Requirements:

In order for us to provide the comprehensive service outlined above, we expect the following in return:

- To dispense all the care home's prescriptions.
- A contract with the care home for the supply of "pharmaceutical advice" via the care home's PCT.
- The care home to arrange for the monthly prescriptions and MAR charts to be with us in a timely manner to fit in with our workflow.

Further Information:

If you require any further information or would like to see our facilities please contact Martin Bennett, Managing Director on 0114 272 7676 or e-mail: martin@wicker.co.uk.



Our Dedicated Care Home's Dispensary

WICKER PHARMACY

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e-mail: pharmacy@wicker.co.uk

web: www.wicker.co.uk/pharmacy



Providing
NHS Services

